OG1 Support

OG1 Support | Helping coaches and sports professionals own their identity. Need assistance? Send us a message!

OG1 • Orange County, CA

CAREER RECORDS

Champion — OG1
Startup | 1 seasons | 47W-1L (97.9%)

Biography

OG1 Support is the dedicated user guidance and advocacy account for OG1, the Professional Identity Platform for sports. The account exists to help coaches and sports professionals understand the platform, complete stronger OG1 Profiles, and take control of how their experience, credibility, accomplishments, philosophy, and story are represented.

Built with a sports-professional first mindset, OG1 Support provides clear answers, practical guidance, and timely follow-through across profile setup, platform navigation, best practices, and user feedback. The account serves as a trusted resource for helping users turn what they have already earned into a clear, credible identity that can be evaluated at a glance.

OG1 Support also helps connect user needs back to the platform team, making it a bridge between the OG1 community and the product experience. Its role is not only to answer questions, but to help coaches and sports professionals feel equipped, respected, and in control of their professional identity.

Statement

OG1 Support helps coaches and sports professionals move through the platform with clarity and confidence. From profile setup to product guidance, we help users turn their experience, accomplishments, philosophy, and story into a stronger professional identity. Our job is to listen, guide, solve, and advocate for a better OG1 experience.

Achievement

Platform-wide support presence
OG1
Serves as a dedicated OG1 account connected across the platform to provide consistent guidance, education, and support.

Feedback-to-product bridge
OG1
Helps surface recurring user needs, product questions, and platform improvement opportunities to the OG1 team.

User advocacy hub
OG1
Centralizes profile questions, account guidance, product feedback, and platform education for coaches and sports professionals.

Professional identity enablement
OG1
Helps users turn their career experience, accomplishments, philosophy, and story into a clearer OG1 Profile.

Trust and clarity resource
OG1
Reinforces OG1's commitment to clear communication, reliable follow-through, and user control.

Education

Professional Identity Education
at OG1 Headquarters
Helping coaches and sports professionals understand how to turn experience, credibility, accomplishments, philosophy, and story into one trusted profile.

Sports Professional Workflows
at OG1 Headquarters
Understanding the needs of coaches, assistant coaches, coordinators, scouts, operations staff, administrators, executives, analysts, recruiting staff, performance professionals, and other sports professionals.

OG1 Platform Knowledge
at OG1 Headquarters
Profile setup, account guidance, platform navigation, user education, and support workflows.

Feature

Your First 15 Minutes on OG1
An actionable setup guide for coaches and sports professionals who want a profile that is clear, credible, and ready to share.

New: Endorsements Tab Now Live (v1.2)
After our official beta launch at AFCA in January, the OG1 Coaches community has helped us shape the platform with real feedback and energy. Now, our second major update is ready—and it's all about leveling up your reputation and making your achievements shine. We're just getting started, so read on, unlock these fresh tools, and make your profile work even harder for you!

PRINCIPLES

- User-first, always.
- Clear before clever.
- Identity, trust, and discoverability guide the work.
- Solve with urgency and follow through with care.
- Protect trust, professionalism, and user control.

ATHLETIC CAREER

Relief Pitcher — Sydney Thunder
AAU - Amateur Athletic Union | Soccer | 2024
Play for the soccer team

COACHING CAREER

Community Guidance & Profile Education — OG1
Startup | All Sports | 2026
OG1 Support helps users understand why professional identity matters and how an OG1 Profile can become a clearer source of truth for their sports career.

Responsibilities:
Share profile tips, explain platform features, provide support resources, clarify user questions, and help sports professionals participate in the OG1 community.

Outcomes:
Supports better user understanding, stronger profiles, clearer professional presentation, and more useful participation across the platform.

Platform Support & User Advocacy — OG1
Startup | All Sports | 2026
